



2024 VOLUNTEER FAQs

Friday, September 6, 5:00 pm – 10:30 pm

Saturday, September 7, 11:00 pm – 10:30 pm

Sunday, September 8, 11:00 pm – 7:30 pm

WE ARE A RAIN OR SHINE EVENT!

Thank you! We would not be celebrating our 10th anniversary without our committed volunteers. Whether this is your 1st year or your 10th, we cannot do this without you!

COMMUNITY MATTERS!

The NC Folk Festival encourages everyone to interact with our community with joy and a sense of belonging. We value the partnerships with the City of Greensboro, volunteers, artists, sponsors, staff, and others who make this Festival possible. NCFF encourages diversity, community engagement, and authentic acceptance. Please hold those values throughout the festival weekend by engaging those around you with openness and by respecting fellow volunteers, artists, attendees, and staff.

ARRIVAL and PARKING - Getting you where you need to be!

PLEASE START YOUR JOURNEY EARLY! Thousands of attendees will be flooding the downtown area.

- Consider the **FREE City buses** that will take you right downtown. Free rides start Friday at 3 pm.
- **Hopper Trolley** – Free parking is available in the gravel lot at the Southwest corner of S. Elm Street and Gate City Boulevard with a Hopper Trolley stop directly across the street. There is also a Trolley stop at Revolution Mill. Hop on at the Hopper sign and hop off on Elm at Center City Park (one block from Volunteer Check-In) or the stop nearest your shift destination. The Trolley will begin running at 11am to accommodate our volunteer shifts and will run until midnight. As always, the Hopper is FREE and runs every 15 minutes!! If you are on the first shift and want to access the Trolley, we recognize these time restrictions. Plan to be at the lot at 11:00 for the first Trolley run.
- **Street parking, private parking lots, Uber, carpooling and drop-off** are all options.

Paid parking is available for \$10/day in these city decks:

- February One Deck (110 S. Davie St)
- Greene Street Deck (211 S. Greene St.)
- Eugene Street Deck (215 N. Eugene Street)
- Davie St. Deck (109 E. Market Street)
- Church Street Deck (215 N. Church St.) will be **CLOSED** to the public.

Volunteer Check-in

Please plan to arrive at check-in 1/2 hour before your shift and allow time for parking, street closures, etc.

Most volunteers will check-in for their FIRST SHIFT ONLY at the Cultural Arts Center in room 203. This is the Davie Street entrance level. If you enter from Church, go up one floor to room 203. Here you'll receive your t-shirt and walking directions to your duty location. (Golf cart transportation provided for those with mobility issues.)

- Transportation, Festival Desk, Artist Buddies will report directly to the Hyatt Hotel, 300 N. Eugene Street.
- Site Set-up/Breakdown teams will report directly to the Ops Center at 206 N. Church St.
- **NEW – For subsequent shifts or anytime you go directly to your duty location please check-in with the QR code that will be posted at your job site.**

SHIFT QUESTIONS

Be sure to get your Captains' numbers during the Rally break-out sessions or when you report to work.

What If...?

"I'm late - I can't find my work location - I'm here but I'm not sure what to do - I don't know how to answer this person's question - We ran out of... - My replacement hasn't arrived, and I need to leave, etc."

Call or text your team captain! They will answer 99% of your questions.

If you absolutely cannot reach them, call NCFV Volunteer Coordinator, Sandra, at 336.803.0649.

Please try to arrive 5-10 minutes early as a courtesy to the person you're replacing. At the end of your shift please wait for your replacement to come. If you need to leave, contact your captain. The last shift of the day may have special close-up duties. Please do NOT leave the site unattended—**if you are alone and need to leave, call or text your team captain. If no answer, call 336.803.0649.**

What if I have back-to-back shifts in different areas?

If your first area is under control, check to see if you can leave 10-15 minutes early to your next assignment. If you need to remain, please let the team leader of your *next* shift know you'll be a little late.

How should I dress?

You'll wear your festival t-shirt as your uniform. Beyond that, two key words: comfortable and modest. Jeans, shorts, slacks or skirts—just remember you're an ambassador. Comfortable shoes are essential. Check the weather for sun, rain, heat or chill. Weather forecast looks great but It's NC – anything can happen!

What should I bring?

It's always great to have your own water bottle—there are filling stations in the Cultural Center and two locations in the festival. Bring your cell phone, as that will be your primary connection to your captain. We can NOT be responsible for valuables, so we suggest you consider a small shoulder bag or fanny-pack.

Is there anything I should NOT bring?

We love children, but not while you're on duty. Bucket Brigade is the one exception to this rule. The Festival is not the place for pets. And we gotta go on record: no alcohol, illegal substances, or weapons.

Assisting the public in matters large and small

Medical or police emergency: DIAL 911. Emergency responders will be in force throughout the Festival

Minor medical assistance: Three First Aid/Information tents will be open throughout Festival hours, located near the Depot, City, and Wyndham stages. These are for basic services only (icepacks, bandages, rehydration, etc.). They can assist in alerting emergency responders if needed.

Lost people: We encourage folks to wait for a few minutes. If their party is not re-connected, they may go to the nearest First Aid/Information booth. If the situation is critical (a small child or disoriented person), you may wish to call 911.

Lost and found: Again, wait for a few minutes, as the patron may return for the item. Then take the items to the nearest Information Booth.

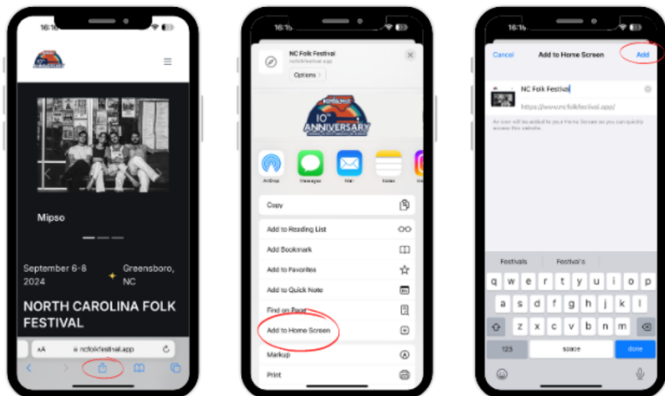
Mobile Friendly Folk Festival website!

Our festival website is live and packed with everything you need:

- Artist performances and events
- Create your own Schedule
- Food Trucks
- Marketplace, Bar Tent and Food Truck Information

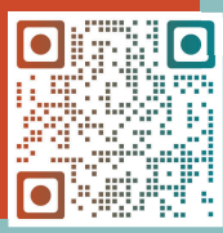
Be sure to bookmark the site – www.ncfolkfestival.app and save to your phone.

Do not download the app found in your app store – IT IS OUT OF DATE.



NCFolkFest
10TH ANNIVERSARY
presented by **CONE HEALTH**

2024 FESTIVAL MAP



SCAN FOR THE FULL SCHEDULE OF EVENTS



Stay Hydrated-
 Bring your water bottle to our filling station for free refills!

Limited Seating-
 Not sure if you'll find a seat?
 Bring a chair!

<p>PEDESTRIAN ZONE -no alcohol beyond this point-</p> <p>OFFICIAL FESTIVAL AREA -no alcohol beyond this point-</p> <p>PEDESTRIAN SIDEWALK</p>	<p>STAGES</p> <p>FEATURED PROGRAM</p>	<p>FOOD COURT</p> <p>BAR AREA</p> <p>HYDRATION STATION -free water refills-</p>	<p>RESTROOM</p> <p>FESTIVAL MERCHANDISE</p> <p>NC MAKERS MARKETPLACE</p>	<p>FIRST AID & INFORMATION</p> <p>PARKING DECK</p> <p>ATM</p>	<p>RIDESHARE DROPOFF & PICKUP</p> <p>TRAIN STATION</p> <p>BUS STATION</p>	<p>Support Local! Many downtown shops and restaurants are OPEN during the festival.</p>
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